

How To Spa With Us

HOURS OF OPERATION

Monday to Friday 10:00-20:00.

Saturday & Sunday 12:00-20:00.

SPA RESERVATIONS

Our spa concierge can assist you in planning the perfect spa experience, including the best sequence for your treatment. Advance bookings, at least 2 hours in advance are always recommended to guarantee your preferred treatment and time.

SPA CANCELLATIONS

We understand that schedules change, and we will do our best to accommodate your needs.

Since your Spa time is reserved especially for you, we kindly ask you to give a 2 hour-notice cancellation on individual treatments and 24-hour notice for spa packages.

Cancellations made outside of the above hours will be subject to the full charge of the treatment or package booked.

PREGNANCY

We have specially designed treatments for pregnant women or nursing mothers. Please allow our spa team to guide you in selecting which treatments are most suitable during this special time.

PRIOR TO ARRIVAL

As many Spa treatments improve blood circulation and use pressure techniques we advise against eating a heavy meal before your treatment. A light snack is appropriate if you are hungry. We strongly advise against the intake of alcohol before any Spa treatment.

We recommend that you do not wear jewelry during your spa visit, please leave it in your room safe.

The Spa cannot accept responsibility for any loss and does not assume responsibility for lost items.

SPA ARRIVAL

We recommend that you arrive to the Spa at least 15 minutes before your scheduled appointment.

Arriving late will simply limit the time available for your treatment, thus lessening its effectiveness and your pleasure.

This is your time and you should enjoy this experience to the fullest. Whether it's the room temperature, the amount of massage pressure or the volume of the music, please notify us of any discomfort or preference. Your care is our greatest priority.

WHAT TO WEAR

Spa robes, slippers and a private locker will be provided upon your arrival to the Spa.

Our therapists are highly skilled in correct draping procedures to ensure your complete comfort and privacy.

We will provide undergarments or you can wear your bathing suit during treatments.

HEALTH QUESTIONS

Please inform us at the time of booking of any medical conditions or special needs. This will allow the Spa Receptionist to guide you in selecting appropriate services.

PRICES

All prices are quoted in EURO currency and are subject to change at any time without prior notice.

PAYMENT

We accept all major credit cards. You may also charge spa services to your hotel bill. For your convenience, payment is also accepted prior to your treatment.

DURING YOUR STAY

The Spa is dedicated to maintaining an environment of peace and tranquility. Please help us by respecting our atmosphere of privacy and quiet. Out of respect for other guests, we ask that cell phones have to be turned off during your stay in the spa. Smoking in the Spa area is prohibited.

AGE REQUIREMENT



The Spa is suitable for guests over 18 years of age. Under 18 years of age require parental consent. Children under the age of 12 need to be accompanied by the parent.

ONLY: SPA

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